

## THINGS YOU SHOULD KNOW

- Trip requests **MUST** be made by 3:00 PM the day before the day requested.
- Riders **MUST** have exact fare. Drivers **DO NOT** make change.
- Children under 13 **MUST** be accompanied by an adult.
- Be ready for pickup at least **ONE HOUR** prior to arrival. Sometimes, vans can run late, so plan to wait **ONE HOUR PAST** the scheduled time.
- Eating, smoking, and drinking on the vans are **NOT** allowed.
- Radios can be listened to through earphones **ONLY**.
- Seat belts **MUST** be worn at **ALL** times.
- Remain seated until the van comes to a **COMPLETE** stop. Operators must sometimes stop quickly.
- Please reserve seating at the front of the van/bus for elderly and disabled persons.
- Service animals for the hearing and visually impaired **ARE ALLOWED**.
- Procedures for filling an ADA complaint can be found at [www.rmsinc.me](http://www.rmsinc.me)

## CONTACT US

Do you have a compliment, complaint, or a suggestion? Please give us a call at **229.732.2291** or email us at [rmsinc321@gmail.com](mailto:rmsinc321@gmail.com).

You can also write to us at:

**Resource Management Systems, INC.**  
**P.O. Box 113**  
**Georgetown, GA 39854**

or

Contact the **River Valley Regional Commission** at **1.877.819.6348** or write to:

**RVRC**  
**228 West Lamar Street**  
**Americus, GA 31709**

### Notifying the Public of Rights Under Title VI Lower Chattahoochee Regional Transportation System

*LCRTA operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with LCRTA.*

*For more information on LCRTA's civil rights program, and the procedures to File a complaint, contact 877-819-6348, (TTY 1-800-255-0056); email [grichardson@rivervalleyrc.org](mailto:grichardson@rivervalleyrc.org); or visit our administrative office at 228 West Lamar Street Americus, GA 31709. For more information, visit <http://www.rivervalleyrc.org/index.php/transportation-planning/lower-Chattahoochee-regional-transportation-authority>. If information is needed in another language, contact 877-819-6348*

*You may also file your complaint directly with the FTA at: Federal Transit Administration Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor—TCR 1200 New Jersey Ave., SE, Washington, DC 20590*

**PATAULA  
TRANSIT  
SYSTEM**

**The Lower Chattahoochee Regional  
Transportation Authority  
A Rural Public Transit System**



**CALL US AT  
229-732-2291  
FOR A RIDE**

**RTMS**

**RVRC**  
RIVER VALLEY REGIONAL COMMISSION

**OPERATED BY  
RESOURCE MANAGEMENT SYSTEMS, INC.**

# FARES

CASH FARES: EXACT CHANGE ONLY

## RATES

0 - 10 MILES.....\$3.00  
Inside the five-county region

OVER 10 MILES.....\$5.00  
Inside the five-county region

OUTSIDE THE FIVE-COUNTY REGION:  
\$5.00 + \$0.50 per mile over 10 miles

## DISCOUNTS

Senior Citizens (Age 60+): 50% Off  
Frequent Rider: 50% Off

Please call for details on our  
Frequent Rider Program!

## OFFICE HOURS

Monday-Friday 8:00 AM to 5:00 PM

## HOURS OF OPERATION

Monday-Friday 6:00 AM to 6:00 PM

# SERVING HARRIS CHATTAHOOCHEE STEWART QUITMAN RANDOLPH



## HOW TO RIDE

Services are CURB to CURB!  
Call **229.732.2291** for a ride!

## CALLING

Call between **9:00 AM and 3:00 PM**, Monday through Friday, the day before you want a trip. We encourage you to call as early as possible (up to one week in advance) to schedule a trip.

Availability is **FIRST COME FIRST SERVE!**

## BEST TIME TO RIDE

Off-peak hours are the best times to ride. Try to schedule appointments during the following times to increase your chance of seat availability:

### MONDAY-FRIDAY

10:00 AM TO 2:00 PM  
last pickup at **5:30 p.m.**

# ACCESSIBILITY



## LET US KNOW AHEAD OF TIME

Be sure to indicate the need for a lift equipped vehicle and/or additional assistance **at the time** you make your trip request.

## ADA REQUIREMENTS

The transit services are handicap accessible to provide transportation for the disabled community. The lift-equipped vehicles meet **Americans with Disabilities Act** (ADA) requirements.

## PCA'S AND MOBILITY IMPAIRMENT

Drivers will assist individuals in safely boarding and exiting from the vehicles. Individuals with mobility impairments who need special assistance in navigating to and from the vehicle should have a Personal Care Attendant (PCA) ride with them. When the bus operator is notified, **the PCA will be able to ride for free.**

**NOTE:** The Transit System reserves the right to refuse service and/or remove anyone who jeopardizes the safety and/or comfort of other passengers.

CALL **229.732.2291** FOR  
ACCESSIBILITY ASSISTANCE